



HawkEye Site mapping software plug-in FAQ's

What does the HawkEye Site mapping plug-in do?

HawkEye Site mapping software plug-in to the Milestone XProtect® VMS system allows the end user to see ready-made icons of OPTEX REDWALL IP sensors on custom made maps or schematics/blue prints. When an alarm is generated, the security personnel can instantly see where the incident is taking place by the flashing icon. By clicking on the icon, they can take instant control of any related cameras and thus dramatically reducing the verification and response time.

With what versions of Milestone software is HawkEye Site plug-in compatible?

HawkEye Site plug-in is compatible with Milestone XProtect Express, Professional, Enterprise, Expert and Corporate.

Which OPTEX detectors are supported in the HawkEye Site plug-in?

All REDWALL SIP models (SIP-3020 etc), all REDBEAM models, all REDSCAN laser sensor models.

How does it work?

HawkEye Site plug-in 'listens' to the events transmitted by OPTEX IP sensors within the Milestone environment and interprets these as flashing icons on custom made maps.

Is the HawkEye Site license per site?

No it is per Milestone Smart Client. One (1) License covers one (1) PC and one (1) Milestone Smart Client. Additional Smart Clients require additional Licenses. License(s) cannot be shared or transferred between PCs.

Is it simple to set up?

HawkEye Site plug-in uses two basic GPS co-ordinates to automatically scale the maps. Then it is a simple matter of selecting and dropping the pre-configured device icons on to the screen. HawkEye Site plug-in does the rest for you.

How do I purchase HawkEye Site plug-in?

HawkEye Site plug-in can be purchased directly from The HawkEye Effect web site <https://www.the-hawkeye-effect.com/check-out/> and enter the code OPT0301 in the sales code box on the license purchasing screen

Do I receive technical support with my installation?

Customers based in the United States and Canada will receive direct support from The HawkEye Effect.

How much does the license cost and how long does it last?

The license costs \$450 for one year, then \$150 per annum renewal fee.

For more information visit: www.the-hawkeye-effect.com